

Monster Jam

IMPORTANT EVENT INFORMATION

Total Access Pass (TAP) Pit Party Gate Entry: 12:15pm
Pit Party Gate Entry: 1:00pm

Main Stadium Gate Entry: 4:00pm
Monster Jam Show: 6:00pm

BOX OFFICE

Ticket collections can be made from any of the box offices on the Eastern and Western sides of the Main Stadium. The Western Ticket Box Office will be open from 10:30am and the Eastern Ticket Box Office will be open from 12:30pm.

QUEING

As a reserved seating event, there is no requirement to arrive early. Main Stadium gates open at 4:00pm and we suggest arriving from this time.

DEDICATED GATE ENTRIES

Please enter via the gate indicated on your ticket. Clear signage will be visible for all patrons and you MUST enter via the dedicated gate. Even if you're coming as part of a group and seated in different areas, you need to look for the signs and enter via the correct points and then regroup once through the gate entry. This will assist with a smooth entry into the Stadium. You must show your ticket to staff before entering.

MOBILITY IMPAIRED ACCESS

QSAC has seating and facilities specifically for patrons with disabilities or mobility issues. Please contact QSAC should you wish to discuss any queries you may have.

LOST CHILDREN

Parents will be able to obtain a complimentary wristband for their children from QSAC customer services staff. Parents may write their contact number on these wristbands so if your child is lost, they can speak to any staff member for assistance. Any lost child will be accompanied until Police can assist.

LOST TICKETS

It is recommended that you keep a record of your transaction and account number. If you do lose your tickets or have questions, this will assist staff to quickly handle your enquiry. Contact Ticketmaster on 136 100 before the event, but if you do lose them on the way to the event, please see staff at the Ticket Box Offices located on the Eastern and Western sides of the Main Stadium.

WEATHER

This is an outdoor event and while some seats are undercover in the Eastern and Western Grandstands, those in the Southern and Northern Grandstands are subject to the elements. It is recommended that patrons prepare for wet weather by bringing jackets or ponchos as umbrellas are not permitted into the Main Stadium. This event will proceed rain or shine and only exceptionally severe weather conditions will affect the performance.

CONDITONS OF ENTRY

QSAC's conditions of entry can be found at www.qsac.com.au. The venue and the promoter reserve the right to deny entry to, or removal from the venue, of any person.

PROHIBITED ITEMS

- Food and drink from external caterers and commercial outlets off site
- Oversized items will not be permitted into the venue. Backpacks, handbags, satchels and baby bags are permitted as long as they are no larger than A3 size
- Eskies, chairs
- Alcohol
- Cans and glass containers, dangerous or illegal substances, flares, fireworks, laser pointers, loud hailers, musical instruments, gopros and selfie sticks
- Potential weapons such as knives, chains and studded belts
- Professional cameras larger than 200mm and recording equipment
- No video recording devices are permitted
- Any items which are regarded as offensive, or which can be used as a projectile or as litter
- Items which, in the opinion of Management, have the potential to cause injury or a nuisance or inconvenience to any other person including umbrellas

Stadiums Queensland is collecting your personal information on CCTV in the venue for the purchase of venue security and public safety. Footage may be provided to the Queensland Police Service. All personal information is handled in accordance with the Information Privacy Act 2009.

GETTING TO AND FROM THE SHOW

Your event ticket includes FREE travel to and from the venue with Translink on Brisbane Transport Buses and Queensland Rail (QR) City Network service from 10:00am on event day until 1:00am on Sunday 8 October.

Event specific bus shuttles will be in operation from 11.30am before the event and from 8.00pm after the event between the venue and Westfield Carindale (Stop H), Westfield Cherside (Stop D), Garden City Bus Interchange (Stop K), Eight Mile Plains Bus Station (Platform 1), Banoon Train Station (Breton Street Sunnybank), the City (Ann Street opposite Centre Station) and from Roma Street adjacent to the Roma Street station. Services shall return to these locations at completion of event.

THERE IS NO PARKING for 1.5km around QSAC during the event, so we strongly discourage driving to QSAC to avoid traffic delays. Police and Local Authorities will be enforcing the 15 minute parking restrictions during the event. There is only one drop off point pre-show which is eastbound on Kessels Road. For more transport information visit translink.com.au

ROAD CLOSURES

Access to Picket Street, Omeo Street and Laver Streets from Mains Road and access to Estoril Street, Grout Street from Kessels Road will also be restricted to local traffic only from 12:00noon to midnight. Median breaks on Mains Road at Picket Street and Laver Street will be closed during this time.

Access to Omeo Street from Mains Road will be restricted to local traffic only from 12:00noon to 7:00pm, before being closed to all traffic from 7:00pm - midnight. During this time, the median break will be reopened at Laver Street to permit local access, with access also available from Grout Street.

Kessels Road will be closed from Mains Road to Troughton Road (including the underpass) between 6:30pm-midnight. A detour will be in place via Troughton Road / McCullough Street / Logan Road. Right turns will be not be permitted on any approach to the Mains Road / Kessels Road intersection during this time.

Lane closures for bus movements on Mains Road between 8:00pm-midnight will cause delays.

PARKING

15 minute parking restrictions apply for 1.5km around QSAC. Vehicles parking illegally may be fined or towed away. There is no parking available inside or around QSAC.

TAXIS

There is a cab rank located on Mains Road city bound for patrons wishing to utilise this service post-Show.

RIDE SHARE

Check information on the QSAC Facebook page and QSAC Website on Show Day regarding details pertaining to the ride share zone.

YOUNG PATRONS

Patrons under 2 years of age are permitted free entry, but must sit on a patron's lap and not in a designated seat.

NOISE

Please be aware that this event is an all senses experience and the Monster Jam trucks are loud and ear protection for patrons, including children is recommended. Ear plugs and ear muffs will be available for purchase at the show until sold out.

PASSOUTS

Passouts are not available for the Pit Party. Passouts will be issued from all signed Pass Out Gate locations. Please retain your ticket for re-entry through your nominated entry Gate on your ticket.

BAG SEARCHES

All bags will be searched upon entry to the Pit Party and the Main Stadium. To avoid delays we recommend you do not bring bags unless absolutely necessary. All gate entry points into the Main Stadium will have an express lane for those patrons not carrying any bags.

CLOAKING

Restricted items may be cloaked at any of the four cloak rooms located around the Main Stadium. Please be aware that prams can be taken into the Pit Party, however they will need to be cloaked before accessing the Main Stadium for the Show.

FIRST AID

First Aid facilities are available for all patrons if required. Please see the QSAC customer service staff if you require assistance.

ATM/EFTPOS FACILITIES

There are ATM's located externally around the Main Stadium and inside the Pit Party. Additionally there is limited food and beverage EFTPOS facilities, to avoid disappointment come prepared with cash.

SPECIAL EFFECTS

Please note that pyrotechnics will be included as part of the show.

TOILETS

There are ample toilets located both inside and outside the Main Stadium. Please note some toilets are portable toilets.

MERCHANDISE

Official merchandise will be available both inside and outside the Main Stadium and Pit Party. See QSAC customer service staff for directions and additional outlets on Show day.

SMOKING

QSAC is a smoke-free venue. Patrons must exit the stadium if they wish to smoke. This includes patrons using e-cigarettes.

HAVE FUN!

QSAC wants to provide a safe and enjoyable experience for all patrons! If you have any questions, please do not hesitate to contact QSAC so we can assist and make sure you have a great time.

TRAFFIC & TRANSPORT

Go to
www.translink.com.au
 or call
 13 12 30

FACEBOOK

www.facebook.com/QSACBrisbane

